MORI - new commissions

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â€¢?MORI has been commissioned to conduct a monthly customer satisfaction telephone survey of complainants for the Parliamentary and Health Service Ombudsman as a pilot project for six months. The project is a very important part of the Ombudsman's change strategy, and will involve widespread consultation with staff at all levels within the organisation.
â€¢?Westminster Council has commissioned MORI to conduct its 2005 residentsâ€™ survey. This is the fourth consecutive annual survey MORI has conducted for the authority.
â€¢?MORI has been commissioned by ODPM to conduct research to feed into its Householder Development Consents Review.? The key aim of the study is to provide evidence on householders' experience of the planning system, with a view to revising the existing regime.? A secondary strand will look at the experiences of neighbours in the planning process.
â€¢?Kensington and Chelsea Council has commissioned MORI to conduct research on its Police Community Support Officers (PCSOs). This will involve focus groups with local residents, the police, PCSOs and other stakeholders.
â€¢?MORI has been commissioned by the London Borough of Hackney to conduct its 2005 staff survey. The survey will be a mix of on-line and postal, and follows on from the staff survey MORI conducted last year.? MORI is also carrying out, at the same time, a face-to-face residentsâ€™ survey across the Borough.
â€¢?MORI has been commissioned to conduct research into a major awareness raising campaign which is being run by Sport England to promote physical activity in our everyday lives. The national research will run between September 2005 and March 2006.? The project is a key part of Sport Englandâ€™s evaluation of the success of the campaign and follows on from pilot work conducted in 2004.
â€¢?MORI is delighted to have been commissioned by The Guide Dogs for the Blind Association to carry out exploratory research among guide dog owners, to gauge their views of Guide Dog's work. It will help the organisation in its drive to offer the best possible service to this group.
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